

Customer Advisory Committee PARTICIPANT DIRECTORY





CUSTOMER ADVISORY COMMITTEE



CAC Member, Commercial CAC Member, Residential CAC Member, Residential



Julie Beyers



Ray Bohlke



Deborah Cartwright CAC Member, Residential



Patti Catalano



CAC Member, Residential CAC Member, Institutional



Tamar Dawson CHWD Management CHWD Assistant Services Supervisor/ Engineer



Paul Dietrich CHWD Project Manager



David Gordon CHWD Operations Manager



CAC Member, Commercial CAC Member, Residential



Michael Goble



Suzanne Guthrie CAC Member, Residential



Andrew Johnson CAC Member, Alternate



Doug MacTaggart CAC Member, Residential CAC Member, Residential



Bren Martinez



Chris Castruita

Chief Board Clerk

CHWD STAFF

Madeline Henry CHWD Management Services Specialist/ Deputy Board Clerk



Rex Meurer CHWD Water Efficiency Supervisor



Joshua Nelson CHWD Assistant General Counsel



Missy Pieri **CHWD** Engineering Manager/District Engineer



Dave Mitchell CAC Member, Institutional CAC Member, Residential



James Monteton



Richard Moore CAC Member, Residential



Jenna Moser CAC Member, Residential



Richard Moses



Mike Nishimura CAC Member, Residential CAC Member, Commercial



Susan Sohal CHWD Administrative Services Manager



Hilary Straus CHWD General Manager



Bryan Godbe Godbe Research



Habib Isaac Raftelis Financial Consultants, Inc.



David Paige

Noe Villa CAC Member, Institutional



Ray Riehle CHWD Director



Peg Pinard CAC Member, Residential



Cyndi Price CAC Member, Institutional CAC Member, Institutional



Chris Ralston



Javed Siddiqui CAC Member, Residential



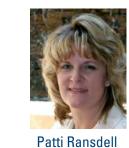
Roger Kohne Harris & Associates



Andrew MacDonald Harris & Associates



Laura Mason-Smith Mason-Smith Success Strategies



Circlepoint

How to Get the Most out of the Customer Advisory Committee Experience

- Listen for understanding and show respect for all.
- Remember that everyone is going through this process to make our community a better place.
- Differences are to be understood and acknowledged rather than debated.
- Silence means only silence, not necessarily agreement, disagreement, or neutrality.
- Nothing is obvious until stated, so speak up and also surface assumptions.
- One speaker at a time -- no side conversations.
- Read the material and take some time to reflect upon it before meetings so that you are able to participate confidently and ensure that your perspectives are considered.
- Meeting or having a discussion with a majority of your fellow CAC members should be conducted during publicly advertised CAC meetings to allow members of the public to follow along with the CAC process. If, for some reason, you feel that you may need to have a verbal conversation with more than a handful of CAC members, please contact Chris and Missy to discuss how best to approach the issue.
- Please do not use your private email or mobile device to discuss CAC business with a fellow committee member. Email, text messages, and voicemail pertaining to CAC business may be considered public records that could be subpoenaed from you. If you have a question or concern, please contact Chris and Missy to discuss how best to approach the issue.
- If you feel that you cannot put your emotions aside on an issue, whether because it impacts you financially or personally, contact Chris and Missy to discuss how best to approach the issue.

Staff Email: cac@chwd.org Chris' Phone: 916-735-7711 Missy's Phone: 916-735-7724

